

March 25, 2020

Dear Valued Customers,

As part of the Coronavirus Guidance for America, President Trump announced that those working in industries that are critical to our country's infrastructure, including chemicals and many of our customers, will continue normal operations at this time. As Buckman continues to be a key supplier to the industry, we want to present an update outlining the steps we have taken and will continue to take during the growing COVID-19 health emergency.

Buckman's COVID-19 Global Task Force is closely monitoring the status of the outbreak and its potential adverse impact in North America and globally on the continuity of our supply chain. Buckman's manufacturing locations in North America are fully operational receiving incoming shipments from suppliers, manufacturing per our forecasted demands, and making outbound shipments to customers.

Further, Buckman's suppliers are currently fully operational and meeting our current demand requirements. Our supply chain planning teams are collaborating daily with sales and customers to optimize our stock requirements, ensuring that we are updating our manufacturing schedules frequently, and adjusting to the changing needs of our customers.

Buckman's Procurement and Logistics teams are communicating regularly with our suppliers and carriers to ensure that we have up to date information and to keep our sales force and customers informed of any potential changes that may adversely impact the continuity of our supply.

Additionally, we are closely monitoring the federal government's actions, state-by-state business and transportation closures and restrictions to ensure continuity of supply as best we can. Escalating government restrictions and limited availability of transportation may cause some delays and increased costs in the supply chain. Therefore, we encourage our customers to work closely with our sales and customer service professionals to ensure that we have up to date demand forecasts.

The health and safety of our employees and customers remains a top priority and we are complying with all local, state, federal government and customer requirements for preventing the spread of the virus. Buckman remains committed to meeting your needs and expectations.

We will diligently update the COVID-19 page on buckman.com with the latest information. Please check back for the most recent information and contact your Buckman representative with any questions or concerns.

We greatly appreciate our business partnership and know we will successfully navigate this storm together.



Jim Doan
General Manager
Buckman North America



Mike Raday
General Manager, Operations
Buckman North America