

May 18, 2020

Dear Customers & Business Partners,

As we begin to experience the economy opening, albeit slowly and deliberately, we remain focused on doing what we can to help our customers run safely and smoothly. We are pleased to hear that business is beginning to move in a positive direction.

Of course, safety is our #1 value and our top concern. It will become even more challenging as the economy opens, but we will continue to make the best possible decisions to take care of our people, our customers and our company. Our Global Task Force is monitoring the COVID-19 trends and following the advice and recommendations from the World Health Organization (WHO), Centers for Disease Control and Prevention in N. America and other local health organizations as well as local city and state governments.

Our business continuation protocols remain in place to secure the safety of our global employees and customers. We are continuing to:

- work with customers to limit site visits but comply with customer safety guidelines and expectations when visits are necessary,
- monitor our supply chain daily, and work with our logistics and transportation partners to maintain delivery with as few disruptions as possible,
- equip our employees with appropriate PPE and sanitizing supplies
- support our work-from-home initiative
- strengthen our technology infrastructure to facilitate a high level of virtual collaboration.

We urge everyone to remain vigilant as businesses open by continuing to wear masks, wash hands frequently and practice social distancing. Together we will continue to work together to weather this storm.

If you have any emerging requirements during this crisis, please contact your Buckman representative at any time of day or night and /or email the requirement to Covidsupport@buckman.com.